

# COVID-19 BCG Perspectives

Objectives of this document

# COVID-19 is a global societal crisis

We at BCG believe that the COVID-19 outbreak is first and foremost a societal crisis, threatening lives and the well-being of our global community. Society now, more than ever, needs to collaborate to protect people's lives and health, manage midterm implications, and search for lasting solutions.

# Leaders need to drive an integrated response to navigate the crisis

It is the duty of health, political, societal, and business leaders to navigate through this crisis. A complex interplay of epidemic progression, medical response, government action, sector impact, and company action is playing out. This document intends to help leaders find answers and shape opinions to navigate the crisis in their own environments. It encourages thinking across the multiple time horizons over which we see the crisis manifesting itself.

Source: BCG

# The COVID-19 recovery will be driven by disease progression, de-averaged economic impact, government policies, and business and public responses

Flatten **Fight Future** Disease controlled through vaccine/cure/ Typically in the initial phase after a pandemic Finding paths to collectively fight the virus, herd immunity and treatment within outbreak, the goal is to urgently **limit number** restart the economy, and support society in sustainable medical capacities possible of new cases, especially critical care balancing lives and livelihood **Reactivated economy** with strong business Social distancing (lockdown) and partial business Increasing economic activity with recovering rebound and job growth, social restrictions closures lead to economic recession with a large GDP, some business reopenings, and social employment impact limited or completely suspended distancing on a sustainable level 1. Disease progression, healthcare system capacity, and response 2. Government policies and economic stimulus 3. Economic scenarios 4. Business engagement and response 5. Public engagement and response

All of the above five factors result in specific economic and social outcomes in each phase

Source: BCG

# The US saw a massive surge of new cases in July, putting stress on the recent rebound in economic and business activity

**As of 01 August 2020** 



Infections swamp the U.S., which recorded 42% of all its coronavirus cases in July



Disadvantaged groups including those with health conditions and the poor hit hardest by COVID in the US



Businesses hit hard by pandemic drive US jobs recovery, recalling millions of laid-off workers



U.S. manufacturing sector regaining momentum, but surging virus cases threaten recovery



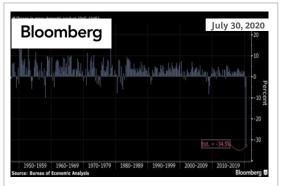
27 states have paused or rolled back their reopening plans and imposed new restrictions due to rise in cases



World's largest coronavirus study begins final phase of vaccine testing in the US



US business activity hits six-month high in July, but seeing a drop in new orders as number of new cases rises



U.S. economy suffered its sharpest downturn since at least the 1940s; GDP shrank 9.5% in the 2<sup>nd</sup> quarter

# US summary snapshot | Current dynamics at a glance

As of 03 August 2020

| <b>Epidemic Progression</b> |  |      |      |      |     |  |  |  |
|-----------------------------|--|------|------|------|-----|--|--|--|
| Epidemic snapshot           |  |      |      |      |     |  |  |  |
| 4.7M 60K 2.3M 155K          |  |      |      |      |     |  |  |  |
| total cases                 | total cases new cases¹ active cases fatalities |      |      |      |     |  |  |  |
| May June July               |  |      |      |      |     |  |  |  |
| MoM growth                  | 0.8x   | 1.2x | 2.2x |      |     |  |  |  |
| # of tests / cas            | ses <sup>3</sup>                               |      | 10   | 12   | 12  |  |  |  |
| MoM growth                  | s <sup>4</sup>                                 | 0.6x | 1x   | 1.6x |     |  |  |  |
| ICU beds avai               | lability <sup>5</sup>                          |      | 40%  | 38%  | 39% |  |  |  |

| Economic Impact                  |  |      |      |       |     |  |  |  |
|----------------------------------|--|------|------|-------|-----|--|--|--|
| Employment impact May June July  |  |      |      |       |     |  |  |  |
| Unemployn                        | nent claims (M)                                      | ١    | 10.3 | 6.3   | 4.9 |  |  |  |
| Permanent                        | job losses (M)                                       | 2.3  | 2.9  | N/A   |     |  |  |  |
| Job vacanci                      | es (YoY change) <sup>6</sup>                         | -37% | -29% | -23%  |     |  |  |  |
| GDP for                          | GDP forecasts (%)  IMF (24 June)  Banks <sup>7</sup> |      |      |       |     |  |  |  |
|                                  | -10 -8 -6 -4 -2                                      | 0    | 2 4  | 6 8 1 | 0   |  |  |  |
| -8.0% Baseline 2.0% <sup>8</sup> |  |      |      |       |     |  |  |  |
| 2020                             |  |      |      |       |     |  |  |  |
|                                  | Baseline 1.7% <sup>8</sup> 4.5%                      |      |      |       |     |  |  |  |
| 2021                             |  |      |      |       |     |  |  |  |

| Consumer Activity                          |   |      |      |      |  |  |  |  |
|--|---|------|------|------|--|--|--|--|
| Mobility <sup>9</sup>                      |   |      |      |      |  |  |  |  |
| Month vs. Jan–mid-Feb '20 baselin          | е | May  | June | July |  |  |  |  |
| Workplace                                  | l | -37% | -30% | -33% |  |  |  |  |
| Public transit                             | l | -38% | -29% | -28% |  |  |  |  |
| Retail & recreational                      | I | -27% | -16% | -15% |  |  |  |  |
| YoY changes                                |   | Мау  | June | July |  |  |  |  |
| Domestic air travel bookings <sup>10</sup> | I | -82% | -69% | -77% |  |  |  |  |
| Hotel occupancy                            | I | -52% | -42% | -36% |  |  |  |  |
| Consumer spending                          |   |      |      |      |  |  |  |  |
| Month vs. Jan'20                           |   | May  | June | July |  |  |  |  |
| Overall spending <sup>11</sup>             | l | -15% | -8%  | -6%  |  |  |  |  |
| Online spending <sup>12</sup>              | I | 35%  | 27%  | 21%  |  |  |  |  |
| YoY changes                                |   | May  | June | July |  |  |  |  |
| Retail goods (excl. auto & fuel)           | ı | 3%   | 6%   | N/A  |  |  |  |  |
| Passenger vehicle sales                    | I | -31% | -27% | N/A  |  |  |  |  |
| Restaurant sales <sup>12</sup>             | I | -32% | -9%  | -6%  |  |  |  |  |
| Out-of-home entertainment <sup>12</sup>    | I | -93% | -87% | -86% |  |  |  |  |

| Business Impact                         |      |      |      |  |  |  |  |  |  |
|---|------|------|------|--|--|--|--|--|--|
| Purchasing manager's index (PMI)13      |      |      |      |  |  |  |  |  |  |
| Base = 50                               | Мау  | June | July |  |  |  |  |  |  |
| Manufacturing PMI                       | 40   | 50   | 51   |  |  |  |  |  |  |
| Services PMI                            | 38   | 48   | 50   |  |  |  |  |  |  |
| Industrial production                   | on   |      |      |  |  |  |  |  |  |
| YoY changes                             | Мау  | June | July |  |  |  |  |  |  |
| Manufacturing index                     | -17% | -11% | N/A  |  |  |  |  |  |  |
| Mining index                            | -14% | -17% | N/A  |  |  |  |  |  |  |
| Utilities index                         | -7%  | 1%   | N/A  |  |  |  |  |  |  |
| Trade <sup>14</sup>                     |      |      |      |  |  |  |  |  |  |
| YoY changes                             | Мау  | June | July |  |  |  |  |  |  |
| Total exports                           | -33% | N/A  | N/A  |  |  |  |  |  |  |
| Total imports                           | -27% | N/A  | N/A  |  |  |  |  |  |  |
| Stock market performance                |      |      |      |  |  |  |  |  |  |
| Month end vs. Jan 02, '20               | Мау  | June | July |  |  |  |  |  |  |
| S&P500                                  | -12% | -5%  | 0%   |  |  |  |  |  |  |
| NASDAQ                                  | -4%  | 6%   | 18%  |  |  |  |  |  |  |
| Volatility Index (S&P500) <sup>15</sup> | 37   | 28   | 25   |  |  |  |  |  |  |

1. Calculated as seven day rolling average; 2. Calculated as monthly average of daily cases as compared to previous month; 3. Number of cumulative tests conducted and number of cumulative cases till the month end; 4. Calculated as number of individuals hospitalized with COVID-19 at end of month vs. end of previous month; 3. Number of cumulative tests conducted and number of cumulative cases till the month end; 4. Calculated as number of individuals hospitalized with COVID-19 at end of month vs. end of previous month; 3. Number of cumulative tests conducted and number of cumulative cases till the month end; 4. Calculated as number of individuals hospitalized with COVID-19 at end of month vs. end of previous month; 3. Number of cumulative tests conducted and number of cumulative tests conducted and number of individuals hospitalized with COVID-19 at end of month vs. end of previous month; 3. Number of cumulative tests conducted and number of cumulative tests conducted and number of individuals hospitalized with COVID-19 at end of month vs. end of previous month; 3. Number of cumulative tests conducted and number of individuals hospitalized with COVID-19 at end of month vs. end of previous month; 3. Number of cumulative tests conducted and number of individuals hospitalized with COVID-19 at end of month vs. end of month vs. end of month vs. end of previous months; 3. Number of cumulative tests conducted and number of individuals hospitalized with COVID-19 at end of month vs. end of month vs. end of previous months; 3. Number of cumulative tests conducted and number of individuals hospitalized with COVID-19 at end of month vs. end of previous months; 3. Number of cumulative tests conducted and number of subjects; 4. Calculated as number of hospitalized with COVID-19 at end of months; 4. Calculated as number of polytons Exchange of 29 July; 40 Act as a calculated as the average of months; 7. Not forecasts; 7.

# Executive Summary | Current dynamics in the US & how to win the fight

### **Epidemic, economic & business impact**

### We are at a critical moment in the fight against COVID-19:

The US is at an all-time high in daily new cases; representing ~25% of daily cases globally whilst accounting for 4% of global population

### Two key population segments remain most impacted:

- 1) Health vulnerable (e.g., >65 years age) who are 10x to 30x more likely to be hospitalized than healthy adults
- 2) Exposure vulnerable who are disproportionately lower-income and people of color

Economic activity remains well below pre-crisis levels; GDP contracted ~9.5% (Q2'20 vs Q1'20), unemployment rate at 12%

Mobility, consumer & industrial activity saw some rebound in May & June '20, but impeded by the case surge in July

Controlling the virus is critical to restoring consumer spend; reopening policies have limited stand-alone impact

### **Action areas for leaders**

Winning the fight will require an integrated *epinomics* strategy; an approach that would save lives, strengthen the economy, and promote a more equitable recovery

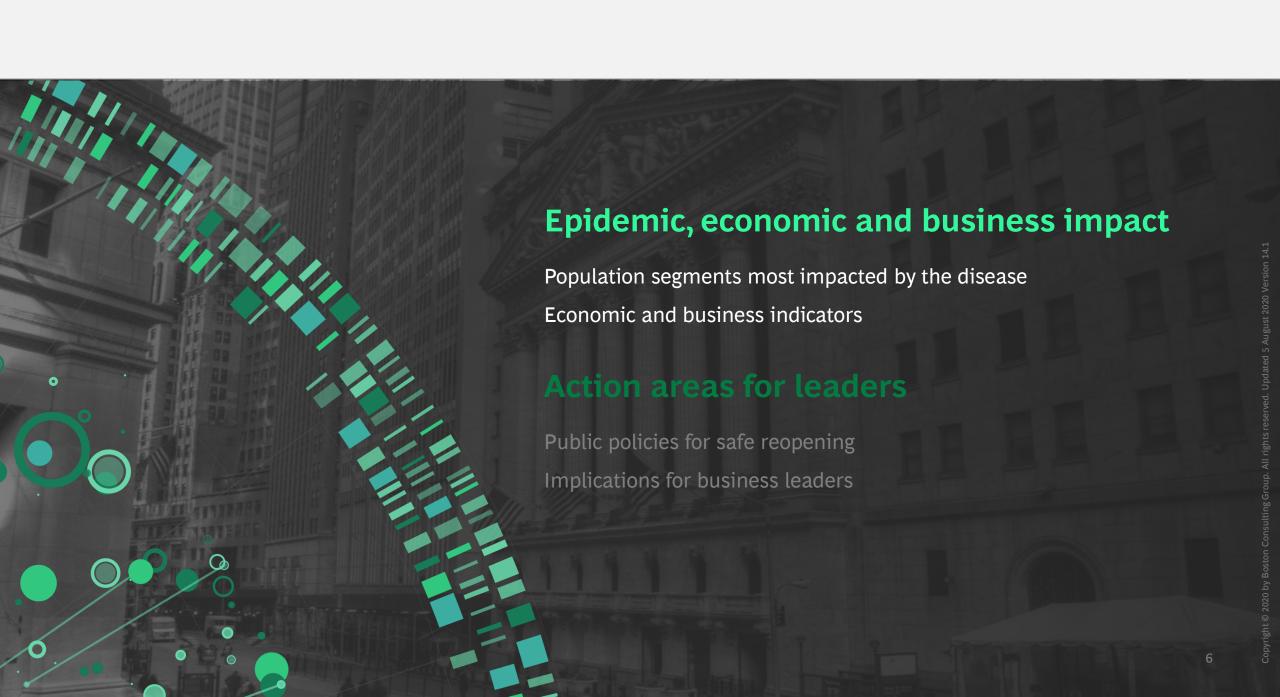
### **Action areas for government leaders**

- In geographies where the virus may soon overrun healthcare capacity; govts. could trigger 5-8 weeks stringent lockdowns
- For the rest, pursue a set of high priority policies<sup>1</sup> to reduce hospitalizations, & enable reopening of schools & businesses
- Target stimulus packages to sectors and individuals most impacted; invest in initiatives driving a more equitable recovery

### **Action areas for business leaders**

- Protect employees & customers, adopt proven prevention methods, & support virus response efforts<sup>2</sup>
- Continue to build financial & operational resilience;
   transform to win the future by reimagining core offerings

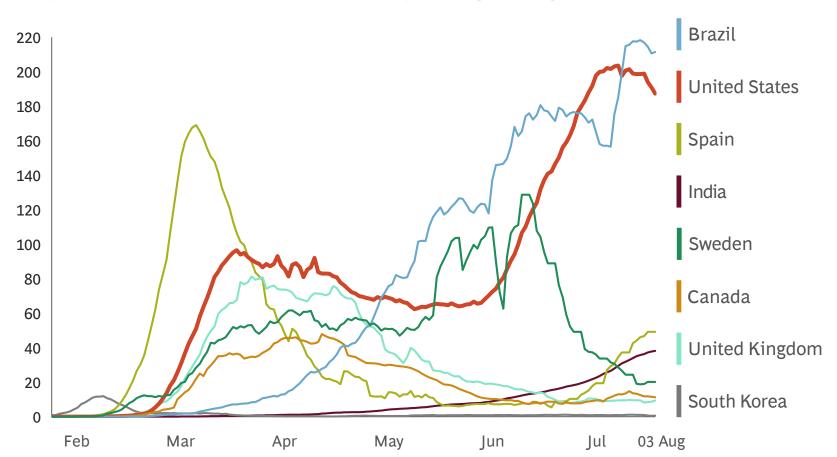
<sup>1.</sup> Policies for the broad public (e.g., use of face coverings, limiting large indoor gatherings) could reduce hospitalizations up to 40% at low cost; protecting the vulnerable by distributing quality face masks, skewing testing resources, supporting shelter-in-place, enabling the most vulnerable employees to work from home, and applying best practices to congregate living settings could reduce hospitalizations 40-65%
2. Scale up virus monitoring via sentinel and pooled testing—testing must be strategic vs. reactive; and where possible, redeploy resources to support virus response efforts
Source: BCG



## Cases on the rise | US witnessing increased number of daily cases

As of 03 August 2020

### Daily new cases per M population (7-day rolling average)



### **Key observations for the US**

### 4.7M

Total confirmed cases

### **60K** $(\Delta - 1.0\%)^1$

Daily new cases (daily growth rate %)

### **2.3M** (48%)

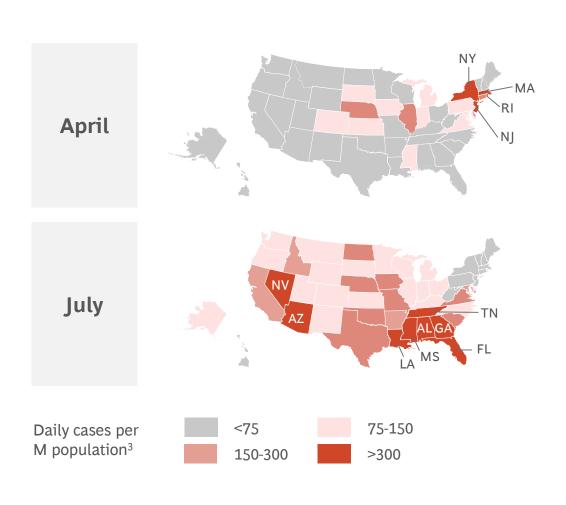
Active cases (% of total confirmed cases)

### **155K** (Δ1.9%)<sup>1</sup>

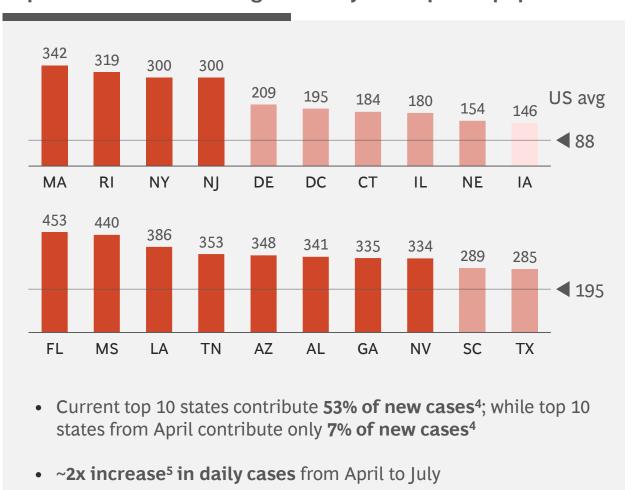
Fatalities (daily growth rate %)

# COVID-19 hotspots<sup>1</sup> are changing | Shift from Northeast in April to rest of the country by end of July

As of 31 July 2020



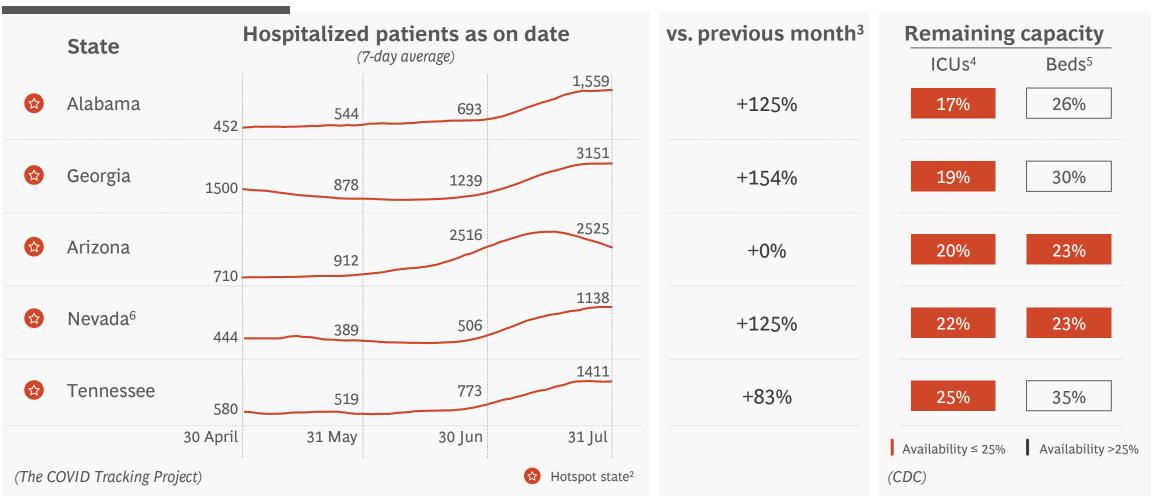
Top 10 US states<sup>2</sup> with highest daily cases per M population<sup>3</sup>



# Several current hotspots face the risk of reaching healthcare capacity limits, including ICUs

As of 31 July 2020 As of 07 July 2020

### Top five states<sup>1</sup> reaching ICU capacity limits are also current hotspots<sup>2</sup>



### Health vulnerable

People older than 65 and/or with underlying conditions

up to

30<sub>x</sub>

Higher hospitalization rate for those older than 65 with preconditions vs. healthy adults under 65

### **Exposure vulnerable**

Living in dense settings or unable to work from home, especially in **communities of color** 

~2-3<sub>x</sub>

Higher **infection rate** for persons of color vs. white Americans

## SEGMENTS MOST IMPACTED BY DISEASE

# Health vulnerable | COVID-19 most lethal for elderly with underlying conditions

| As of 04 July 2020 Underlying condition status | Age   | Share of US population (%) | Share of US<br>workforce<br>(%) | Estimated hospitalization rate among those infected (%) <sup>2</sup> | Estimated fatality rate among those infected (%) <sup>2,3</sup> |
|--|-------|----------------------------|---------------------------------|--|---|
|  | ≥ 65  | 7                          | 2                               | 17–25  | 4–7   |
| With   | 50-64 | 6                          | 6                               | 3.4-5.0  | 0.4–0.8   |
| underlying<br>conditions <sup>1</sup>          | 18-49 | 6                          | 9                               | 2.4–3.6  | 0.1-0.2   |
|  | < 18  | 2                          | 0                               | 1.0-1.6  | 0.1–0.2   |
|  | ≥ 65  | 10                         | 4                               | 2.0-3.0  | 0.4–0.9   |
| Without underlying                             | 50-64 | 14                         | 21                              | 1.3–1.6  | 0.1-0.2   |
| conditions                                     | 18-49 | 37                         | 55                              | 0.3-0.4  | <0.02   |
|  | < 18  | 18                         | 3                               | <0.05  | <0.01   |
|  |       |                            |                                 |  | Higher rick groups  |

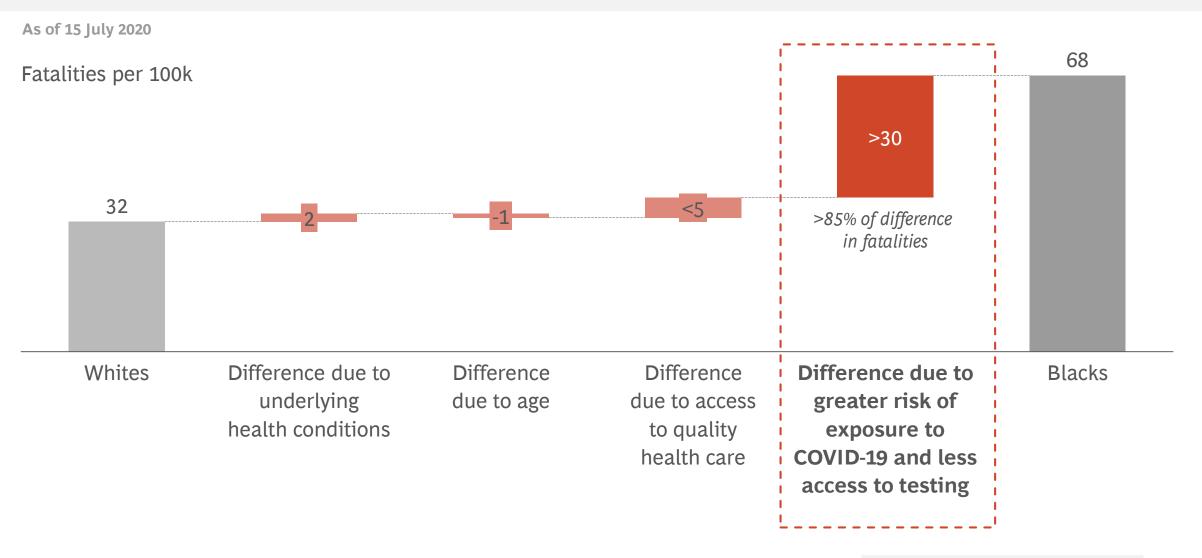
<sup>1.</sup> Underlying conditions are those that are identified by the CDC as making people more vulnerable to coronavirus. The underlying conditions include obesity (a body mass index that is greater than 40), diabetes, chronic heart disease, respiratory disease, and kidney and liver disease; 2. Derived using the CDC's data on COVID-19 net hospitalizations, South Korea's hospitalization data, and data from the New York City Department of Health and Mental Hygiene; 3. Rates do not account for the impact of limited hospital capacity Source: Centers for Disease Control (CDC); New York City Department of Health and Mental Hygiene; South Korean government; BCG

Higher risk groups

Further reading
Protect the Vulnerable—Protect Us All

# Exposure vulnerable | >85% of disparate COVID fatalities among Black Americans driven by increased exposure or decreased testing access

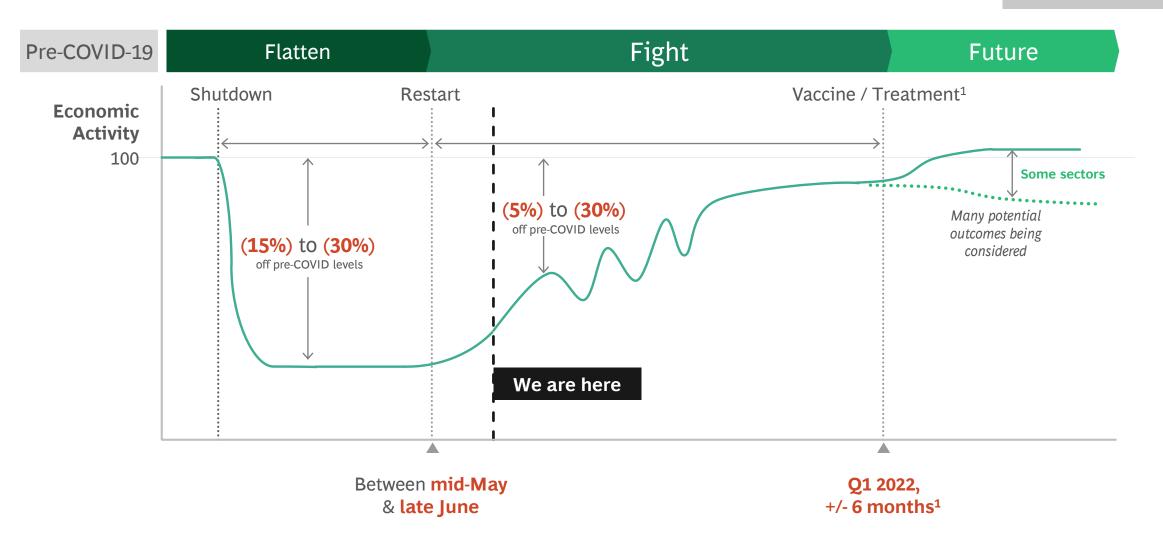
SEGMENTS MOST
IMPACTED BY DISEASE



### We are now early in the Fight phase of the economic rebound

As of 31 July 2020

Illustrative

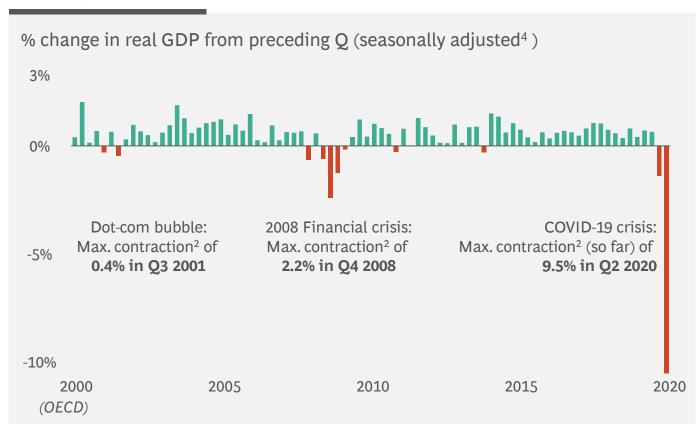


<sup>1.</sup> Estimated timeframe for a safe and effective vaccine to be developed, manufactured, and delivered on a wide scale to broader population Source: BCG

# GDP expected to contract by ~6-8%¹ in 2020 with some rebound in 2021

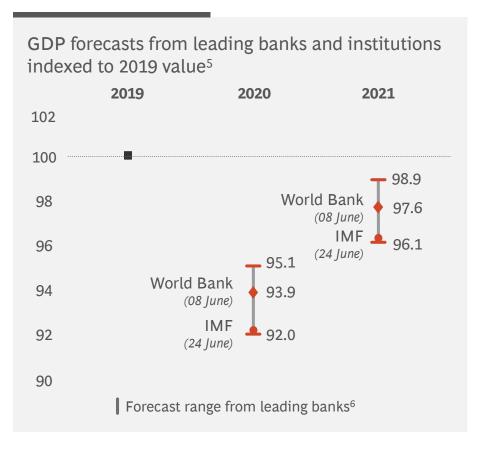
As of 31 July 2020

# Largest quarterly GDP contraction<sup>2</sup> in past 70 years<sup>3</sup>



As of 03 Aug 2020

# **Current forecasts point toward a severe downturn in 2020**

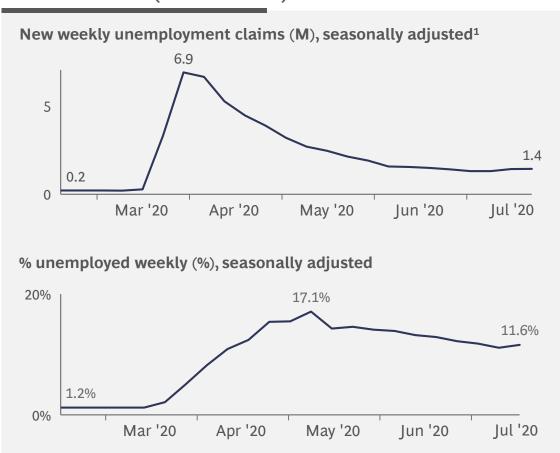


<sup>1.</sup> Range basis latest forecasts from IMF and World Bank; 2. % change in real GDP from preceding quarter seasonally adjusted; 3. Dataset period from 1950 to 2020, represented only for last 20 years; 4. Seasonality adjustment is done to even out periodic swings in the data; adjustment is done by dividing unadjusted value by seasonality factor; 5. As per World Bank, 2019 US GDP in terms of current US\$ is \$21.4T; 6. Range from forecasts (where available) of JP Morgan Chase; Morgan Stanley; Bank of America; Fitch Solutions; Credit Suisse; Danske Bank; ING Group; HSBC; Source: Bureau of Economic Analysis, OECD, World Bank, IMF, Bloomberg, BCG

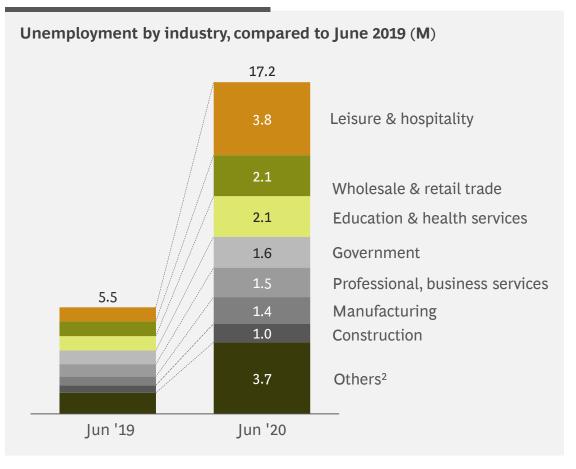
### Unemployment continues to remain high across several industries

As of 25 July 2020

# **Unemployment remains high,** with continued (but declined) new claims



# Leisure and hospitality among the hardest hit industries



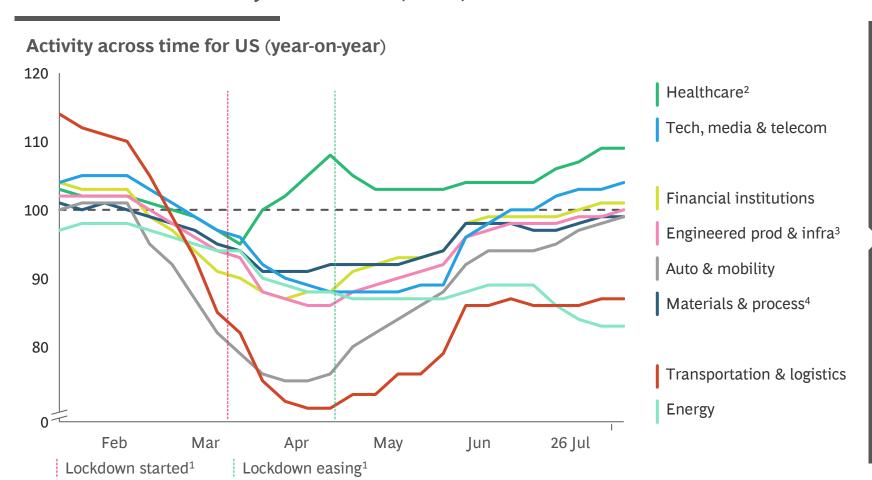
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# Business activity across most sectors witnessed early signs of rebound in May and June

As of 26 July 2020

### Non-exhaustive

### **BCG Economic Recovery Pulse Check (ERPC)**



- Activity in healthcare and tech, media & telecom have improved year-on-year
- Financial institutions; engineered prod & infra; auto & mobility; materials & process saw moderate recovery; currently flat compared to previous year activity
- Transportation & logistics moved from highest to lowest activity industry – early signs of rebound seen in May and June; still far from recovery

### **BUSINESS IMPACT**

# Mobility, consumer spending and industrial activity still below pre-COVID-19 levels

As of 31 July 2020

### **Mobility**

~20% lower

mobility<sup>1</sup> in Jul '20 compared with Jan to mid-Feb '20 baseline

(Google Mobility)

### **Consumer spending**

~6% lower

consumer spending<sup>2</sup> (online + offline) in Jul '20 compared with Jan '20

(Opportunity Insights Economic Tracker)

### **Industrial activity**

~11% lower

total industrial production in Jun '20 vs. Jun '19 (seasonally adjusted)

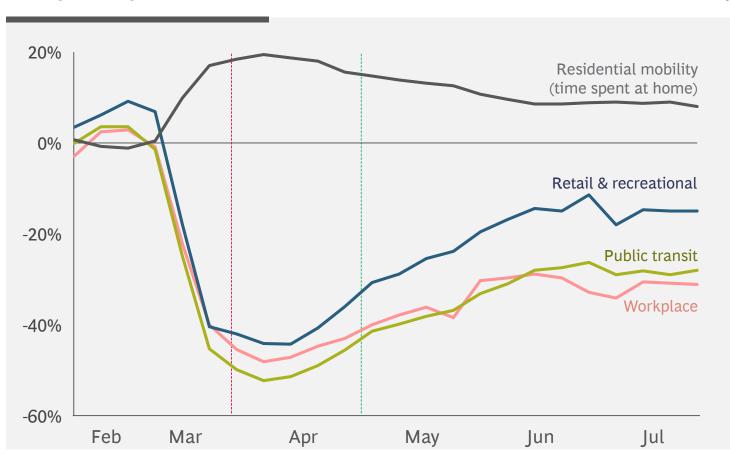
(US Federal Reserve)

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### Workplace and public transit mobility showing slower recovery

As of 31 July 2020

### Workplace<sup>1</sup>, public transit<sup>2</sup>, retail & recreation,<sup>3</sup> and residential<sup>4</sup> mobility compared to baseline of Jan to mid-Feb'20



**Current mobility levels are** below Jan to mid-Feb'20 for all mobility categories except residential mobility

US showed a >40% reduction in mobility from end to March to end of April, the month of most state lockdowns

**Retail & recreational mobility** has recovered faster than workplace and public transit mobility

Lockdown started<sup>5</sup>

Lockdown easing<sup>5</sup>

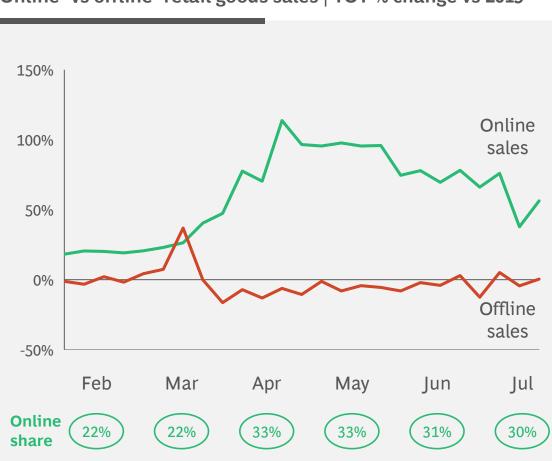
<sup>1.</sup> Tracked as changes in visits to workplaces; 2. Tracked as changes in visits to public transport hubs, such as underground, bus and train stations; 3. Tracked as changes for restaurants, cafés, shopping centres, theme parks, museums, libraries and cinemas; 4. Tracked as changes in terms of time spent at places of residence; 5. No uniform state-wide lockdown imposed, most states were in lockdown from 19 March to 25 18 April; Note: Data taken as weekly average compared with baseline (average of all daily values of respective weeks); Source: Google COVID-19 Community Mobility Reports"; Press search; BCG

# Shift towards online purchase continues; lower in-store purchase frequency & increased transaction size sustaining beyond initial spike

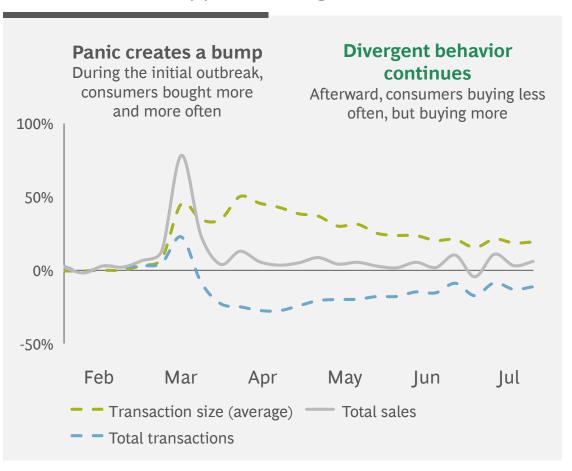
As of 22 July 2020

### **BCG** Lighthouse high frequency data

### Online<sup>1</sup> vs offline<sup>2</sup> retail goods sales | YOY % change vs 2019



### Offline sales - Grocery | YOY % change vs 2019



### On average, retail goods' sales (excl. auto & fuel) have recovered; retail services continue to be impacted

As of 17 July 2020

### Retail goods' sales (excl. auto & fuel), YOY % change

Includes online & offline sales and comprises food & beverages, apparel, cosmetics & personal care, home appliances, general merchandise, building material; does not include auto, fuel & food services

| ,  | Feb | Mar        | Apr  | May  | June |
|--|-----|------------|------|------|------|
| Retail goods<br>(online + offline)               | 4%  | <b>7</b> % | -6%  | 3%   | 6%   |
| Store sales                                      |     |            |      |      |      |
| Food & beverage stores                           | 4%  | 29%        | 12%  | 15%  | 12%  |
| General merchandise stores                       | 2%  | 9%         | -6%  | 0%   | 3%   |
| Personal care<br>& cosmetics stores <sup>2</sup> | 0%  | 6%         | -10% | -9%  | -6%  |
| Apparel stores <sup>3</sup>                      | 1%  | -49%       | -86% | -62% | -23% |
| Home appliance stores <sup>4</sup>               | 0%  | -18%       | -53% | -37% | -13% |

### Retail services' sales, YOY % change

Includes online & offline bookings/payments of B2C services and comprises out-of-home entertainment, restaurant services, hotels, airline booking, other online travel bookings, ride sharing

|                              | Feb     | Mar  | Apr   | May  | June |
|------------------------------|---------|------|-------|------|------|
| Out-of-home<br>entertainment | 10%     | -46% | -89%  | -93% | -87% |
| Restaurants <sup>5</sup>     | 3%      | -13% | -15%  | -32% | -9%  |
| Hotels                       | 7%      | -30% | -78%  | -73% | -50% |
| Online travel agency         | 1%      | -44% | -77%  | -57% | -17% |
| Airlines                     | -2%     | -45% | -88%  | -85% | -69% |
| Ride sharing                 | 11%     | -27% | -85%  | -88% | -77% |
| <-30%                        | to -15% | -15% | to 0% | >(   | 0%   |

# Manufacturing production rebound in June driven primarily by electronic products, motor vehicles<sup>1</sup> and machinery

As of 27 July 2020

### **Manufacturing production, YOY % change vs 2019**

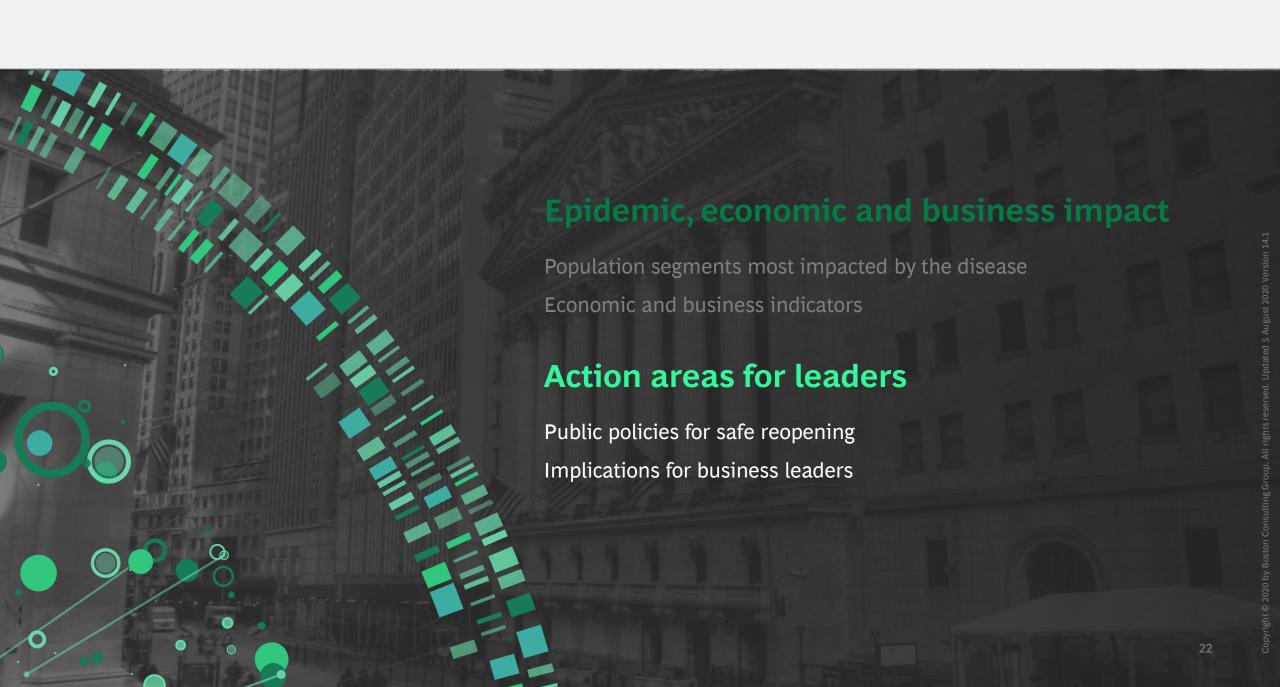
| 1   |                | Mar  | Apr   | Мау  | June  |   |
|-----|----------------|--|---|--|---|---|
|     | 0%             | -5%  | -20%  | -17%   | -11%  |   |
|     |                |  |   |  |   | Total n   |
| 14% | 7%             | 5%   | -1%   | -3%  | 2%  | produc<br><b>recov</b> e  |
| 7%  | 2%             | -27%   | -83%  | -62%   | -25%  | Motor   |
| 7%  | 0%             | -4%  | -15%  | -12%   | -11%  | Motor<br>machii<br><b>uptick</b>  |
| 6%  | -3%            | -7%  | -22%  | -21%   | -15%  | from re   |
|     |                |  |   |  |   |   |
| 16% | -2%            | -2%  | -8%   | -7%  | -6%   | Fabrica<br>petrole  |
| 12% | 2%             | 0%   | -8%   | -6%  | -4%   | contin  |
| 6%  | 2%             | -6%  | -21%  | -20%   | -18%  | levels  |
|     | 7%<br>7%<br>6% | 14%     7%       7%     2%       7%     0%       6%     -3%       16%     -2%       12%     2% | 14%       7%       5%         7%       2%       -27%         7%       0%       -4%         6%       -3%       -7%         16%       -2%       -2%         12%       2%       0% | 14%       7%       5%       -1%         7%       2%       -27%       -83%         7%       0%       -4%       -15%         6%       -3%       -7%       -22%         16%       -2%       -2%       -8%         12%       2%       0%       -8% | 14%       7%       5%       -1%       -3%         7%       2%       -27%       -83%       -62%         7%       0%       -4%       -15%       -12%         6%       -3%       -7%       -22%       -21%         16%       -2%       -2%       -8%       -7%         12%       2%       0%       -8%       -6% | 14%         7%         5%         -1%         -3%         2%           7%         2%         -27%         -83%         -62%         -25%           7%         0%         -4%         -15%         -12%         -11%           6%         -3%         -7%         -22%         -21%         -15%           16%         -2%         -2%         -8%         -7%         -6%           12%         2%         0%         -8%         -6%         -4% |

otal manufacturing production is **slowly ecovering** from April lows

Motor vehicles and parts<sup>1</sup>, machinery are **seeing an uptick**; however, still far from recovery

Fabricated metal products, petroleum and coal products continue to be flat at low levels

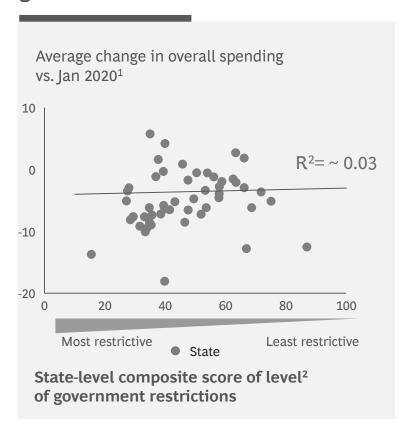
<sup>1.</sup> Motor vehicles, bodies and trailers, and parts; 2. Share based on 2019 contribution to GDP (as a percentage of Manufacturing contribution to GDP); Categories on the page total 69% - other major categories under durables are: other transportation equipment (7%), Miscellaneous manufacturing (5%), others (12%); other major categories under non-durables are: Plastics and rubber products (4%), others (6%); 3. Computer and Electronic products; 4. Food and beverage and tobacco products; Source: US Federal Reserve, U.S. Bureau of Economic Analysis, BCG



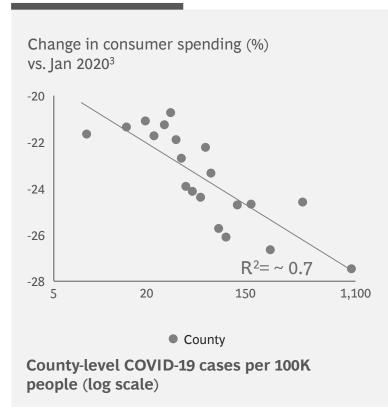
# Epinomics challenge | Reopening policies do not drive return in consumer spending; controlling virus critical to restoring economy

As of 21 July 2020

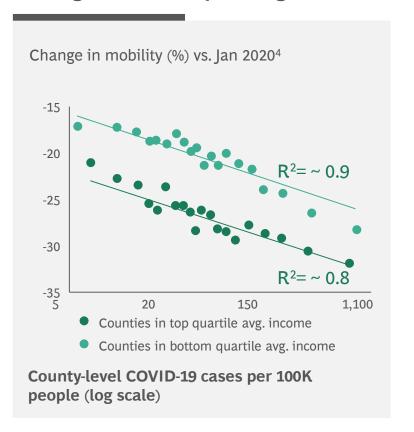
# **Spending not correlated with government restrictiveness**



# Consumer spending declines as local cases increase



# Affluent more likely to stay home, driving decline in spending



<sup>1.</sup> Based on data from July 21, 2020; 2. Composite score of restrictions includes, e.g., requirement to wear a mask in public, travel restrictions, large gathering restrictions; 3. Based on data from April 1 to April 14, 2020; 4. Based on data from March 25 to April 14, 2020; Source: Anity Solutions; Google COVID-19 Community Mobility Reports; Chetty, Raj, et al; Opportunity Insights; New York Times, The COVID Tracking Project; CDC; WalletHub; BCG

# Epinomics action areas for leaders | Requirements to ensure a safer, stronger recovery

### **Public sector leaders**

### **Private sector leaders**

Disease reduction

Where healthcare capacity is at imminent risk, **crush** disease via swift, stringent lockdowns

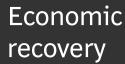
Where possible, move quickly to contain case growth via high ROI policies that protect the vulnerable and reduce spread



Protect employees and customers, especially those who are health vulnerable

Use platform to promote adoption of proven prevention methods

Actively screen employees and where possible redeploy resources to support virus response effort



Target **stimulus packages** on sectors, individuals, and geographies most impacted

Invest in new reality, sustainability & initiatives that lead to a more equitable recovery

Build financial and operational resilience

Transform to win the future by reimagining offerings and operations, and accelerating digital

### *Only in dire situations:*

**Crush** through short-term lockdown when healthcare capacity at risk

**Consider reentering a stringent lockdown:** 

regardless of infection level, any region can crush the virus with a 5-8 week lockdown with 80%+ reduction in contacts<sup>1</sup>

**Build up virus monitoring** capabilities and health infrastructure for reopening

Set strategy to protect borders upon reopening

For as many places as possible:

**Contain** to keep cases stable or manageable

Implement policies to protect vulnerable and general public to reduce transmission

**Optimize virus monitoring** strategy (e.g., skewing tests, pooled testing)

**Cautiously proceed with phased reopening**, following customized guidelines

Further reading

It's Not Too Late to Crush and Contain the Coronavirus

# Crushing the virus | Regardless of current infection levels, any region can crush the virus in 5-8 weeks by reducing contacts by at least 80%

Weeks at lockdown required to "crush1" the virus at given infection level & contact reduction

| (in wee            | ks) | Contact reduction vs. pre-pandemic levels |     |     |     |  |  |
|--------------------|-----|---|-----|-----|-----|--|--|
|                    | ,   | 70%                                       | 75% | 80% | 85% |  |  |
|                    | 1%  | > 30                                      | 11  | 5   | 2   |  |  |
| Starting infection | 10% | > 30                                      | 15  | 8   | 5   |  |  |
| levels             | 20% | 25  | 14  | 7   | 5   |  |  |
| (as % of pop.)     | 30% | 16  | 9   | 6   | 5   |  |  |
| F • F • /          | 40% | 12  | 9   | 6   | 5   |  |  |

Contact reduction lower than 80% results in unsustainable period of lockdown for 9+ weeks Why did initial lockdowns in the US not crush the virus?

US never locked down sufficiently and relaxed social distancing too soon in many areas:

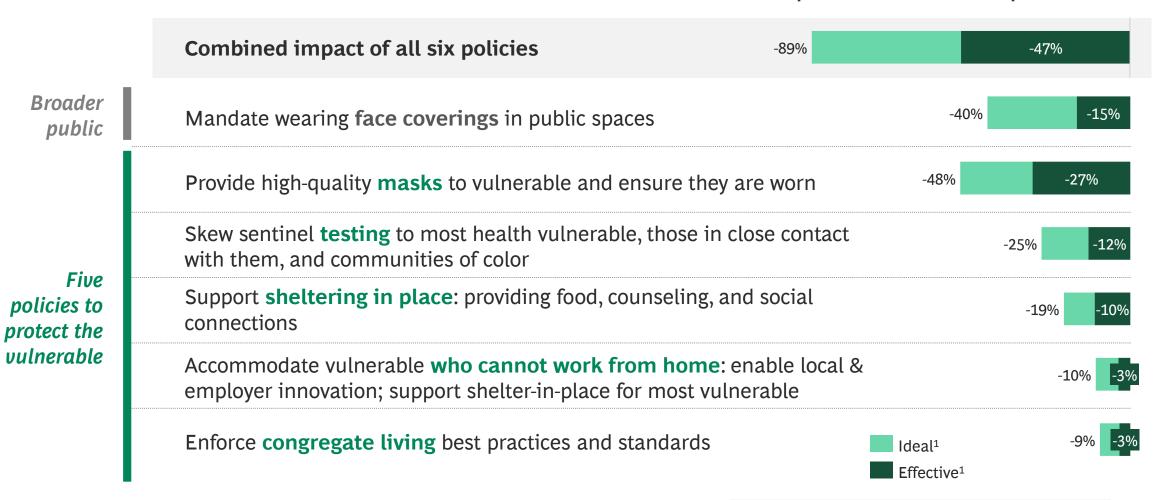
- ~ 65% of Americans reported social distancing in April ...
- ... but **only ~40%** continued social distancing by mid-June<sup>2</sup>

<sup>1.</sup> Crush defined as keeping lockdown in place until new case growth falls to below 1 per 100,000; 2. Gallup survey of Americans reporting 'always' practicing social distancing over last day when surveyed.

Source: BCG SIR model; Master Scenario framework; Gallup polling and analysis; BCG

# Containing the virus | Implementing these six policies could reduce hospitalizations by 50-90%

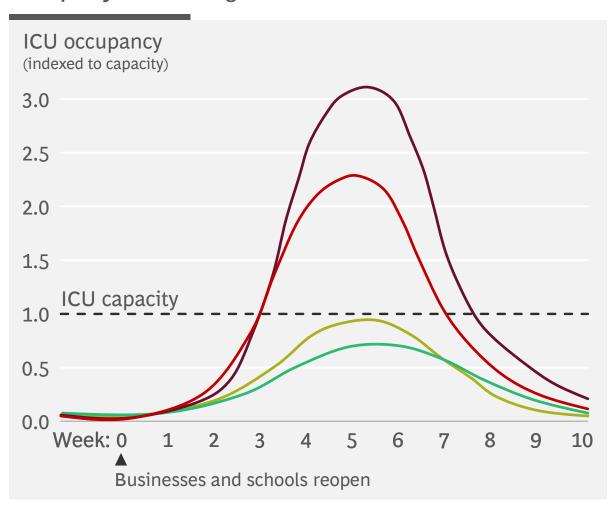
### **Modeled impact on reduction in hospitalizations**



<sup>1.</sup> Ideal represents 80% compliance of a given intervention for vulnerable (50% for broader public), while effective represents 50% compliance for vulnerable (33% for broader public); studies suggest current compliance range of 33%-50% for mask wearing Source: BCG

# Containing the virus | Protecting the vulnerable and broad uptake of masks could allow most states to open schools and businesses

### Example of a "US average state" that has contained the virus



Reopening requires some restrictions on general public and high compliance levels

### Full reopening

Including mass gatherings

Reopening<sup>1</sup> schools and some businesses, no mass gatherings

Five policies to protect health-vulnerable<sup>2</sup>
While reopening schools and some businesses, no mass gatherings

Five policies to protect vulnerable, plus general face-covering mandates<sup>2</sup>

While reopening schools and some businesses, no mass gatherings

No time to wait – must act quickly

<sup>1.</sup> Assumes that schools and businesses reopen but basic social distancing measures (for example - limiting interactions to less than pre-pandemic levels and banning mass gatherings) remain in place throughout the duration of pandemic; this is a US average; 2. At 50% compliance. Studies suggest that current compliance with mask wearing ranges from 33% to 50%. Source: BCG

### Virtual learning means some students may fall behind, increasing urgency for school reopening

If safe for schools to reopen, these 6 levers can reduce virus transmission significantly

17% of students don't have home internet

less likely for schools with more students of color & students in poverty to have a **distance**pts

learning plan<sup>1</sup>

of students require special education services

- Compulsory face coverings
  - Protecting vulnerable students, teachers, and their families
- Weekly screening of all students (e.g., via pooled testing)
- Olasses split into bi-weekly A/B teams
- Staggered class start times
- Providing safe transportation alternatives to-and-from school

In a European country with low levels of transmission, these levers estimated to reduce transmission >80% based on models

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# Private sector leaders also need to lead the way in fighting the virus; three imperatives emerge

IMPLICATION FOR BUSINESS LEADERS

As of 30 July 2020

Select examples

**Protect employees and customers**, especially those who are health-vulnerable

Global food processing player is **providing paid leave** to nearly 3,000 health vulnerable employees<sup>1</sup>

Telecom conglomerate identified task force to redeploy vulnerable to work-from-home roles

Leading 'Big Tech' companies take temperature checks of employees before each shift Use platform to promote adoption of proven prevention methods

Several large retail and food companies established companywide mask mandates

Large consumer goods company released print ads urging people to use sanitizers and masks

Not-for-profit health org. provided clear **COVID-19 fact base to employees**, including targeted outreach to communities of color

Actively screen employees and where possible, redeploy resources to support virus response effort

Large American industrial goods players are **producing ventilators** through Defense Production Act

Global food player to establish onsite weekly sentinel testing<sup>2</sup>

Leading supermarket chain providing at-home testing kits to symptomatic workers

<sup>1.</sup> Offered to all employees aged 60 and above, and/or at higher risk for serious complications from COVID-19, as defined by CDC guidelines; 2. Sentinel testing involves testing people randomly across community, including those who are apparently well, in order to discover unseen transmission.

Source: Washington Post, CEO letters, Presidential Remarks on July 28, 2020; BCG

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# Additional perspectives on COVID-19





Edition #13
Global Restart:
Key Dynamics



Edition #9
Future of Global Trade
and Supply Chains



Edition #5
Revamping Organizations
for the New Reality



Ensuring an Inclusive Recovery



Edition #8

Galvanizing Nations for the New Reality



Edition #4

Accelerating Digital &
Technology Transformation



Edition #11

Accelerating Climate

Actions in the New Reality



Edition #7
Sensing Consumer Behavior and Seizing Demand Shifts



Edition #3

Emerging Stronger from the Crisis



Edition #10

Value Protection and
Acceleration Roadmap to
Win in the New Reality



Edition #6
Restructuring Costs, and
Managing Cash and Liquidity



Edition #2

Preparing for the Restart

Source: BCG

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